



OMNIMERCE
end-to-end commerce solutions

Efficient. Flexible. Impactful.

EMPOWERING YOUR BUSINESS TO THE NEXT MILESTONE.



CUSTOMISABLE & SCALABLE

ENTERPRISE LEVEL

MULTI-CHANNEL



POWERED BY



WITO TECHNOLOGY

Enabling Seamless Business Operations & Exceptional Customer Experiences Through Digital Transformation

Our cutting edge solutions are designed to revolutionize the way you do business, enhance customer experiences and drive sustainable growth. With a proven track record and a deep understanding of retail and F&B sectors, we are your trusted partner in achieving success and growth.

**Contact us today and embark on a journey
towards business excellence**

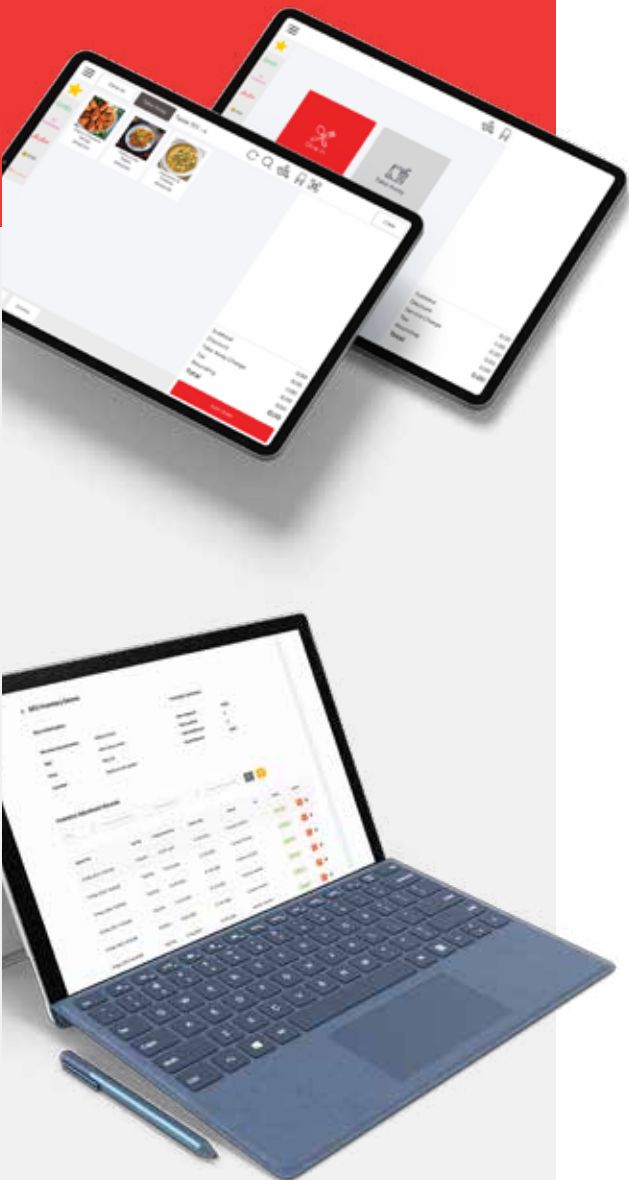
WITO Technology Sdn Bhd
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ADDRESS

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Gerbang Kerinchi Lestari, 59200 Kuala Lumpur, Malaysia.



SEAMLESSLY INTEGRATE, CUSTOMIZE & SCALE FOR OPTIMAL PERFORMANCE



Streamline Operations

Centralizing management, inventory, orders, payments and shipping logistics into a comprehensive platform.

Enhanced Customer Experience

From ordering, marketing engagement to purchasing, payment and timely updates, OMNIMERCE provides a cohesive journey that builds trust, boosts satisfaction and drives repeat business.

Scalability and Flexibility

Seamlessly handle increased walk-in and online traffic, expand product inventory and accommodate growing customer and supplier bases. Customize the system to align with specific requirements, branding, and workflows, empowering companies to adapt and thrive in the operations.

Integration Capabilities

Connect applications effortlessly. Gain invaluable insights, automate processes and ensure data consistency across your organization.

Data-Driven Decision Making

Gain valuable insights into customer behavior, sales trends and metrics. Optimize operations, marketing, products and customer engagement with data-driven decisions. Stay competitive and adaptable in dynamic markets with analytical capabilities.

Cost Efficiency

Consolidate systems, reduce maintenance and integration costs and enjoy scalable pricing models. Maximize long-term savings while streamlining operations for sustainable growth.



Customer Relationships

Nurture and strengthen customer relationships through tailored offers, personalized engagement campaigns and attentive support, fostering loyalty and satisfaction.

CUSTOMER



- ONLINE PURCHASE
- IN-STORE WALK IN CUSTOMERS

Customer Service



- BUILT-IN CHAT SYSTEM
- STREAMLINE QUERIES, CUSTOMIZE ORDERS & CUSTOMER SUPPORT
- INTEGRATED INSIGHTS TO EMPOWER CUSTOMER SERVICE

Membership



- CUSTOMER BENEFITS
- REFERRAL PROGRAMS
- POINT ACCUMULATION
- REDEMPTION
- CUSTOMER RETENTION

Marketing & Engagement



- PROMOTIONAL
- MARKETING CAMPAIGNS
- DISCOUNT & COUPON MANAGEMENT
- UPSELL / CROSS-SELL



USER-CENTERED

Enhanced user experiences with convenient, intuitive and user-friendly interfaces



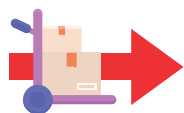
CUSTOMISABLE

Tailoring softwares to meet specific user requirements and preferences

Empowering Your Business to the Next Milestone

Multi-channel Operations

Enhance and integrate both online and in-store operations by empowering management with advanced mobile capabilities and seamless in-app access, enabling action-taking from the sales floor.



OPERATIONAL EXCELLENCE

Focused operations, complemented by real-time reports for swift decision-making



CROSS-CHANNEL

Seamlessly integrated system across multiple platforms for 24/7 operations

**CUSTOMISABLE
& SCALABLE
MULTI-CHANNEL
ENTERPRISE LEVEL**

Make the most of every retail opportunity, in-store or online. Unlock the full potential of your business with OMNIMERCE.

As consumer expectations rise and new digital channels emerge, progressive retailers are actively pursuing advanced solutions to optimize inventory management, enhance marketing strategies and provide exceptional customer service. By embracing these innovative approaches, they can stay competitive, discover new markets and unlock significant growth in revenue.

Embark on the path to revolutionize your retail business today with OMNIMERCE.

Supply-chain Management

Maximize profitability by streamlining supply chain, improving efficiency, optimizing product inventory and pricing strategies through real-time visibility.

HQ



- CENTRALISED MANAGEMENT PLATFORM
- MONITORING, REPORTING
- RESOURCE PLANNING

WAREHOUSE



- IN/OUT BOUND
- OPTIMIZE WAREHOUSING OPERATIONS
- BARCODE/RFID SCANNING

Inventory



- INVENTORY TRACKING
- MULTI-CHANNEL SYNCING

Logistics



- DELIVERY TRACKING
- TRANSPORTATION
- DRIVER MANAGEMENT



PROCESS OPTIMISATION

Streamlining operations for maximum efficiency and productivity